CERTIFICATE OF ATTENDANCE

PRESENTED TO:

Alaka Krishnan R U

for attending the following event

Using LLMs for Intent Classification at Monzo

On	**15/07/2026**
CPD Hours awarded	**1**

in partnership with

Monzo

delivered by

Women in Data®

women in data®

monzo

Expiry date **No expiry**

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Issue date **17/07/2026**

Certification details

Event Details

Event Title	Using LLMs for Intent Classification at Monzo	**Event short ID:**	LLMs at Monzo
Date of Event	15/07/2026	**Expiry date:**	No expiry
Learning Aims	Having completed this session, you will be equipped with the skills and knowledge to effectively leverage Large Language Models (LLMs) to transform text data into structured insights.		
Key skills	Hard Skills: Taxonomy Discovery: Mining unstructured historical text to create a mutually exclusive and collectively exhaustive intent taxonomy. Hybrid Data Curating: Combining human-labeled and LLM-labeled data to create high-quality 'golden' evaluation sets to ground LLM Judges. Confidence Monitoring: Using LLM confidence status to monitor the coverage of the intent taxonomy across customers problems. Learnings from Productionising LLM-powered Use Cases: Navigating the real-world LLM decommissioning cycles, and what this means for performance, latency, and cost. Soft Skills: Methodological Pragmatism: Deciding when to use automated LLM labelling and evaluation versus when human verification is required. Managing Ambiguous Edge Cases		
Outcomes	Having completed this session, you will be equipped with the skills and knowledge to effectively leverage Large Language Models (LLMs) to transform text data into structured insights.		
CPD Points/Hours	1		
Conditions			
Additional information			
Assessed	No		
DeliveryType	Webinar		
Certificate ID	1320471X3LQQ		

On behalf of **Women in Data®**

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Date issued **17/07/2026**

Certificate Provider Details

CompanyName	**Women in Data®**
Company ID	132047
Company website	www.womenindata.co.uk
Phone Number	01256 314660
Company Profile	Women in Data® plays a key role in driving for more accurate representation wherever data is being gathered and analysed. We provide the platform that allows professionals at all levels to share their knowledge and experience, while working alongside businesses to help them embrace and develop the enormous advantages generated by diversity.
Public Info	
Team or unit name	
Location	United Kingdom

Find us on these social media links:

https://www.linkedin.com/company/womenindata

https://www.facebook.com/womenindatauk/

https://www.instagram.com/women_in_data/

https://www.youtube.com/c/womenindata

Attendee details

Name	**Alaka Krishnan R U**
Email address	alakakrishnanin@gmail.com
Other personal details	
Score	

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- Marta Kalas, Founder, Open CPD

You've reached a significant milestone in your professional journey by completing this course. Remember, every course you complete builds not only your expertise but also your ability to adapt and thrive in an ever-changing world.

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